

TERMS AND CONDITIONS OF YOUR PURCHASE

Product Care and Maintenance Instructions

- We advise you keep your jewellery away from direct light and heat in a dry and clean container.
- We advise you to keep your jewellery preferably in its original container.

If this is not possible, it is advised to keep your jewellery away from each other to avoid direct contact.

- We advise you to contact your jeweler at least once a year for maintenance and inspecting any possible signs of wear on your jewellery.
- We advise you to take off your jewellery before you swim in pools containing chlorine, before engaging in sports activities and doing gardening and housework.
- We advise you to keep your jewelry away from acetone, hair spray, cosmetics, bleach, substances with acid composition and other chemicals.

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- Any items returned without original documentation will be rejected. The items must be returned as the same way as delivered, with product, original invoice, forwarding paper, certificate, product package and all other documents and items completely and undamaged to the Vogue Diamond Ltd. address. The client is responsible for any damage or similar cases deteriorating the product, as well as documents and materials sent along with the product which is due to the fault of the client.

- Items that have been personalized, resized, customized, damaged or otherwise altered will not be accepted for return. The right of refund cannot be used for products which were customized upon the requests by the client or otherwise altered. This means all rings, as the rings are altered according to the selection of the finger size of the client during order process, products which has a writing inside or on the gold surface upon the client's demand, products which are produced upon the client's demand are excluded from the right of refund. When the product is received, Vogue Diamond Ltd. experts analyse it and after required expert analysis, if the return of the product is confirmed, refund will be done within 7 business days in the same method of payment that the client used.